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elcome to Venture Communications. With the telecommunications industry becoming more and more complex, the goal of Venture Communications is to make your telephone and data services simple, reliable and affordable. Both the staff and the board of directors for Venture have set this goal as top priority in our cooperative.

With the growth that our industry has seen, we continue to strive to introduce new products and services which are designed to simplify your lifestyle and make your communications work for you. At the same time, we concentrate on serving the community with available resources for our schools, business development, and annual community events.

One of the most important things about our company is that we are a cooperative. We're owned by the members we serve. Therefore, your participation is needed in our cooperative to make it a success.

This Product and Services Catalog is designed to offer the information you need to learn more about the vast products available from your communications cooperative.

AUTOMATIC CALL BACK \$1.50/month

This feature allows your phone to k eep trying a

busy number for up to 30 min utes. When the called par ty's line clears, Automatic Call Back signals you with a special ring and automaticall y places the call when you pick up the phone. (This feature will not work with calls originating from an area where this feature is not provided)

HOW TO USE AUTOMATIC CALL BACK;

- When you hear a busy signal, press and release the switchhook.
 Listen for a special tone. If you've already hung up, lift the handset and listen for a normal dial tone.
- 2. Press 6 (on a rotary phone, dial 1166). If the line is still busy, hang up. Your phone will check the number for up to 30 minutes.
- A special callback ring alerts you when the line becomes free. (Some phones ring normally.) Lift the handset to automatically place the call. (Toll charges apply on long distance calls.)

(To restart the 30 minute clock, repeat steps 1-3 above.)

HOW TO CANCEL YOUR AUTOMATIC CALL BACK REQUEST:

- 1. Press the switchhook and release. Listen for the special dial tone. If you've hung up, lift the handset and listen for a normal dial tone.
- Press (on a rotary phone, dial 1186).
 Listen for the confirmation tone or announcement. Hang up.

Call Waiting No Charge

Now you never have to miss another call while you're on the phone . With Call

Waiting, a "beep" alerts you to another incoming call. Put the first caller "on hold" while you answer the second. Easy to use and perfect for the busy home or office.

HowTo Use Call Waiting:

- 1. A short "beep" in your earpiece while you are on a call means that someone else is trying to reach your number.
- Ask the first caller if you may put them on hold, then press and release the switchhook. The first caller will be put on hold and you will automatically be connected to the second caller.
- 3. Pressing and releasing the switchhook for about one second will let you alternate between parties. Each conversation is absolutely private.

Cancel Call Waiting

If you are going to make an important call and do not want to be disturbed by incoming calls,

you may want to activate Cancel CallWaiting. This feature temporarily turns off the Call Waiting Service and is ideal when using a computer modem or fax transmissions.

HOW TO USE CANCEL CALL WAITING BEFORE A CALL:

- 1. Press *** 7 0** (on a rotary phone, dial 1170).
- 2. Enter the number you wish to call.

How To Use Cancel Call Waiting During a Call:

(Requires Three-Way Calling)

- 1. Press the switchhook for one second to place the call on hold.
- 2. Listen for dial tone, press 🔀 🚺 0 (on a rotary phone, dial 1170).
- 3. Listen for three beeps. Wait for automatic reconnection to the existing call.

Automatic Recall \$1.50/month

Ever experience the frustration of rushing to the phone only to find the

caller has just hung up and y ou're left wondering who tried to r each you? By entering a simple code, your phone automatically calls back the last number that tried to reach you.

HOW TO USE AUTOMATIC RECALL

1. Press 6 9 (on a rotary phone, dial 1169). A recording will give you the phone number of the call you missed & ask if you want to use the Automatic Recall feature. Just follow the voice instructions. Note: if you were already on the phone & ignored a Call Waiting tone, press & quickly release the switchhook and press 6 9 (on a rotary phone dial 1169).

IF THE LINE IS BUSY:

- 1. Hang up. Your phone will keep trying the line for up to 30 minutes.
- 2. A special callback ring alerts you if the line becomes free. (Some phones ring normally.)
- 3. Lift the handset to automatically place the call.

Continued on next page...

Notes:

• May not work in all cases depending upon where the call is originating from.

How To Cancel Your Automatic Recall Request:

Press *8 9 (on a rotary phone, dial 1189). Listen for the confirmation tone or announcement. Hang up.

Customer Originated Trace \$1.00/usage

If you're annoyed by nuisance calls, take

charge! Customer Originated Trace enables you to initiate a trace on your last incoming call. Traced information will be provided to law enforcement officials if you choose to prosecute.

How to Use Customer Originated Trace:

- When you get a nuisance call, press and release the switchhook. Listen for a special dial tone. If you've already hung up, just lift the handset again and listen for a normal dial tone.
- 2. Press [5] [7] (on a rotary phone, dial 1157). Instructions to trace the call will be given.
- 3. Listen for a confirmation that the last call has been traced. Hang up.
- 4. The number you traced will be recorded at the phone company.

Notes:

- Customer Originated Trace must be used immediately after you hang up on the call you want to be traced. If you get another call or hear a Call Waiting tone, you will trace the wrong call.
- Upon activating a trace, you must contact the phone company and proper authorities within one business day to initiate prosecution. Traced information will be provided only to the local authorities if you decide to follow up on the matter.
- May not work in all cases depending upon where the call is originating from.

Three Way Calling No Charge

Turn a telephone into a teleconference center by using Three Way

Calling. This feature allows you and two other parties to all talk together. It works with local and/or long distance calls.

How To Add a Third Party to Your Call:

- 1. Press and release the switchhook to place the first caller on hold.
- Listen for three beeps; at the the dial tone, enter the number of the third person.
- 3. When the third party answers, press and release the switchhook to add them to your three-way call.

HOW TO END THREE WAY CALLING

Press and release the switchhook to disconnect the last party added. If either party hangs up, you can continue to speak with the remaining party.

Note: Toll charges apply on long distance calls.

Voice Mail No Charge - Res. \$6.00/mo. - Bus.

Venture Communications offers Voice Mail that provides 24 hour reliability with back-up power assuring that you will always get your messages. One of the main advantages of Voice Mail is that it allows callers to leave a message while you're on the telephone - this feature is not available in most answering machines. To play your messages, first access your mailbox by dialing the call system access number provided by Venture Communications.

Press 1 to retrieve your new messages.

After or during each message:

Press 2 to keep the message.

Press **3** to delete the message.

Press 4 to save the message as new

Press \overline{I} to replay the message.

Note: For assistance in setting up a mailbox or changing messages, please refer to voicemail guide.

Call Forwarding No Charge

If you know where you are going to be, you can forward your incoming

calls to that location. You control the forwarding of your calls to any number including your cellular phone or pager any time you choose.

How to Use Call Forwarding

- I. Press ⊁ 🚺 🙎 (on a rotary phone, dial 1172).
- Enter the number to which your calls are to be forwarded. You will hear a confirmation tone. The called number is stored and Call Forwarding is activated. Call Forwarding works with either local or long distance calls.
- If you wish to call the "forward-to" number to notify the party of the call forwarding condition, press # and the call will be placed. At that time, all calls will go to that number until you change the number or end Call Forwarding.
- 4. If there is no answer at the forwarding number, or if the line is busy, hang up the phone and repeat the steps above. When the feature has been activated you'll hear two 'beeps' meaning your Call Forward feature is now working.

How to End Call Forwarding

Press [3] (on a rotary phone, dial 1173). You will hear two short "beeps". This informs you that Call Forwarding is no longer activated, and calls to your number will ring at your telephone normally.

Notes:

- While your calls are forwarded, your phone will ring briefly each time your number is dialed. You cannot answer the calls, but the ring is a reminder that Call Forwarding is still in effect.
- If you forward your calls outside your local calling area, you will be charged for any calls forwarded from your number to the long distance number.
- · While calls are being forwarded, you can still make outgoing calls.

Call Forward Busy No Charge

Call Forward Busy forwards your phone to another telephone n um-

ber when your line is busy.*

How to Use Call Forward Busy

- 1. Press *** 9 0** (on a rotary phone, dial 1190).
- Listen for a special tone, then dial the number you want to forward calls
 to. The forward number will ring. If someone answers, the feature activates. If the ring goes unanswered or if the line is busy, hang up and complete steps 1-2 again within two minutes. You will receive a confirmation
 tone when the feature is activated.

HOW TO CANCEL CALL FORWARD BUSY

1. Press **1** (on a rotary phone, dial 1191). You will receive a confirmation tone.

Call Forward No Answer No Charge

Call Forward No Answer allows you to set y our

phone to forward calls to another number after a designated number of rings. You determine the number of times your phone will ring and also the number it forwards to.*

How to Use Call Forward No Answer:

- 1. Press 🔀 🤁 🔼 (on a rotary phone, dial 1192).
- 2. Once you hear a special tone, press the number of rings desired, from 2 through 9, followed by the forward-to number. The forward-to number will ring. If someone answers, the feature is activated. If the ring goes unanswered or if the line is busy, hang up and complete steps 1-2 again within two minutes. You will receive a confirmation tone when the call feature is activated.

How to Cancel Call Forward No Answer:

1. Press *** 9 3** (on a rotary phone, dial 1193).

^{*}Notes: Toll charges apply on long distance calls.

Call Forward Remote Access \$1.00/month

Call Forward Remote Access allows you to

forward your phone from a different location.*

HOW TO USE CALL FORWARD REMOTE ACCESS:

- Dial the first three digits of your phone number plus 7500. This is the access code.
- 2. You will receive a ringback tone followed by a special dial tone.
- 3. Dial your seven digit phone number plus the last four digits of your phone number again, which is your pin number. You will receive a special tone.
- 4. Press 2 (on a rotary phone, dial 1172) and receive a special tone. Dial the number to which you want calls forwarded. You will receive a double beep confirmation.

How to Cancel Call Forward Remote Access:

- 1. Dial the 1st three digits of your phone number plus 7500.
- After receiving the ringback tone and special dial tone, dial your seven digit home phone number plus the last four digits of your phone number again, which is your pin number.
- 3. When you receive the special dial tone, press [*] [3] (on a rotary phone, dial 1173). You will receive a double beep confirmation.

Selective Call Forwarding \$1.50/month

Selective Call F orwarding enables you to have your

most important calls follow you. You select and program the phone numbers you want forwarded (up to 32) and the destination number to which they are forwarded. When this feature is turned "on", calls from numbers in the forward list will be routed to your "forward-to" number. All others will ring at your phone as usual.

How to Use Selective Call Forwarding

- 1. Press * 6 3 (on a rotary phone, dial 1163). Listen for an announcement telling you whether the feature is currently on or off. A prerecorded voice will then tell you how many (if any) numbers are currently stored in your forward list.
- 2. Follow the voice instructions and press **3** to turn the feature ON (if it is currently off), or turn the feature OFF (if it is currently on).

How To Enter Your "Forward-To" Number:

The first time you turn on the service, you'll be asked to enter the number you'd like your special calls forwarded to. From then on, the system will simply remind you of the current "forward-to" number.

- 1. If the current number is correct, press 🚺
- 2. If you wish to change the current "forward-to" number, press **1** and then follow the voice instructions.

HOW TO ADD A NUMBER TO YOUR LIST:

Press # (on a rotary phone, dial 12). Follow the voice instructions. You can store up to 32 numbers on your forward list.

How To Add the Last Caller to Your Forward List:

Press # 0 | | # (on a rotary phone, dial 1201).

(Continued next page)

How To Remove a Number From Your List:

Press (on a rotary phone, dial 11). Follow the voice instructions to remove any or all of the numbers from your list.

How To Hear the Phone Numbers On Your List:

Press (on a rotary phone, dial 1). After the list is read, voice instructions will follow.

How To HEARTHE INSTRUCTIONS AGAIN:

Press (on a rotary phone, dial 0).

HOW TO CANCEL SELECTIVE CALL ACCEPTANCE

- 1. Press *** 6** 4 (on a rotary phone, dial 1164).
- 2. Follow the voice instructions and press 3 to turn the feature ON (if it is currently off), or turn the feature OFF (if it is currently on).

Notes:

- You may press [1], [0], [#], [*] (on a rotary phone dial 1, 0, 12, or 11) at any time, rather than waiting for the voice instructions.
- The list you create here is separate from any other lists you may be using for Selective Distinctive Ringing, Call Screening, Selective Call Acceptance, and similar features.
- This service can work with Call Forwarding (all calls). Numbers on your preferred list will follow you to your Selective Call Forwarding Number. All other calls will be routed to your regular Call Forwarding number.
- Toll charges apply on all long distance calls.
- This feature may not work on every call depending upon where the call originates from.

Caller Id Call Waiting \$1.00/month

Caller ID Service allows you to identify the calling party before you answer the telephone. CID displays the name and telephone number, time and date of the call, and stores the number for you. If you are on the phone and have a beep from your call waiting and would like to know who was calling before intrerrupting your call try Caller Id Call Waiting. This requires a phone or box that is capable of Caller Id Call Waiting delivery.

Caller ID Blocking No Charge

Prevents your number from being displayed on someone's Caller ID

display. Blocking on a per call basis is accomplished by entering a simple code which prevents your number from being displayed on an individual call basis.

How to Use Caller ID Blocking:

- 1. Press 4 6 7 (on a rotary phone, dial 1167). Dial the number you're calling as usual.
- The person you've called will not be able to see your number displayed on their telephone display screen. Instead, a "P" or "Private" will be displayed.

Note:

• Press (on a rotary phone, dial 1167) before each call you place.

Otherwise, your phone number will be released to the person receiving the call.

Caller ID Un-Blocking No Charge

If a customer has call blocking on their line

(Non-Pub) they must dial *82, then the number. This will allow their number to be displayed.

Anonymous Call Rejection \$.50/month

You can reject all callers who have chosen to

block their numbers from being displayed on your Caller ID device.

How to Use Anonymous Call Rejection

- 1. Press **X** 7 (on a rotary phone, dial 1177).
- 2. Listen for a confirmation tone, hang up.

How to Cancel Anonymous Call Rejection

Notes:

- Callers who have blocked the display of their number will hear an announcement that you do not accept anonymous calls and they should remove blocking and call again. All other calls will ring through as usual.
- This feature will not work with calls originating from an area where this feature is not provided.

Telemarketer Call Screening \$2.00/month

Enjoy your time free of annoying distract-

ions. Telemarketer call screening screens calls from telemarketers. This feature only blocks calls from unavailable and unknown callers.

Selective Call Acceptance \$1.50/month

Selective Call Acceptance allows you to block all

calls except those from your list of special phone numbers. You can add, delete, or change numbers on your list at any time. This feature works with local and long distance phone calls to prevent nuisance and solicitation calls.

How To Turn On/OFF SELECTIVE CALL ACCEPTANCE:

- 1. Press 4 (on a rotary phone, dial 1164). Listen for an announcement telling you whether the feature is currently on or off. A prerecorded voice will then tell you how many (if any) numbers are currently stored in your Selective Call Acceptance list.
- 2. Follow the voice instructions and press **3** to turn the feature ON (if it is currently off), or turn the feature OFF (if it is currently on).

(continued next page)



Press # (on a rotary phone, dial 12). Follow the voice instructions. You can store up to 32 numbers on your Selective Call Acceptance list.

How To Add the Last Caller to Your List:

Press # 0 # (on a rotary phone, dial 1201).

HOW TO REMOVE A NUMBER FROM YOUR LIST:

Press (on a rotary phone, dial 11). Follow the voice instructions to remove any or all of the numbers from your list.

How To Hear the Phone Numbers On Your List:

Press (on a rotary phone, dial I). After the list is read, voice instructions will follow.

How To Hear the Instructions Again:

Press (on a rotary phone, dial 0).

Notes:

- You may press , , , , , , (on a rotary phone dial 1, 0, 12, or 11) at any time, rather than waiting for the voice instructions.
- The list you create here is separate from any other lists you may be using for Selective Distinctive Ringing, Selective Call Forwarding, and similar services.
- This feature will not work with calls originating from an area where this feature is not provided.

Selective Call Rejection \$1.50/month

You can pr ogram your phone to block calls from

your selected list of phone numbers. Callers from numbers on the list receive a prerecorded message and are terminated, while calls from other numbers are not blocked. Numbers on your list may be changed at any time.

How To Turn On/Off Selective Call Rejection:

- 1. Press * 6 0 (on a rotary phone, dial 1160). Listen for an announcement telling you whether the feature is currently on or off. A prerecorded voice will then tell you how many (if any) numbers are currently stored in your Selective Call Rejection list.
- 2. Follow the voice instructions and press 3 to turn the feature ON (if it is currently off), or turn the feature OFF (if it is currently on).

How To Add a Number To Your List:

Press # (on a rotary phone, dial 12). Follow the voice instructions. You can store up to 32 numbers on your Selective Call Rejection list.

How To Add the Last Caller to Your List:

Press # 0 | # (on a rotary phone, dial 1201).

How To Remove a Number From Your List:

Press (on a rotary phone, dial 11). Follow the voice instructions to remove any or all of the numbers from your list.

How To Hear the Phone Numbers On Your List:

Press (on a rotary phone, dial I). After the list is read, voice instructions will follow.

How To Hear the Instructions Again:

Press (on a rotary phone, dial 0).

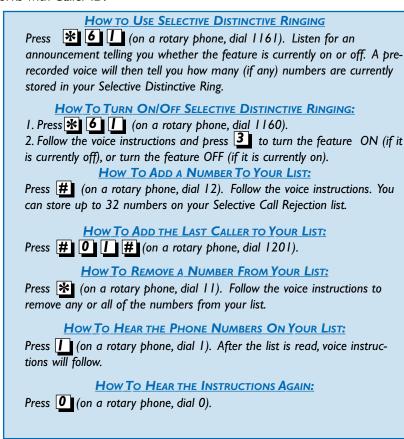
Note:

 This feature may not w ork with calls or iginating from an area where this feature is not provided.

Selective Distinctive Ringing \$1.50/month

Selective Distinctive Ringing allows you to

create a list of numbers with their own distinctive ring. The distinctive ring lets you know it's one of your special callers from your list. This feature works with Call Waiting by using a distinctive beep when it's a call from your list and also works with Caller ID.



Note:

 This feature may not work with calls or iginating from an area where this feature is not provided.

Sim Ring \$1.00/month

The phone number with Sim Ring can have up to four telephone numbers in

their simultaneous ring list and when called all telephone lines will ring. If one of the Sim Ring numbers is long distance from your phone number, long distance charges will apply. To add Sim Ring, please call Venture Communications at 1-800-824-7282.

How To Use Sim Ring

1. To add numbers to the Sim Ring option, dial **3** and follow the directions.

Pic Freeze

If we receive notification from a long distance carrier to switch your account to their company, we are required to do so, no questions asked. In order to ensure our customers are on the carrier of their choice and remain on that carrier we offer a PIC FREEZE.

The pic freeze means that we would not make a change to your long distance should we receive a request from a long distance carrier. This option can be placed on your account FREE of charge by contacting our office and signing a pic freeze form. This option can be removed as easily as it is added.

Warm Line \$1.50/month

This feature allows the phone to automatically dial a preprogrammed number if the

phone is knocked off the hook for more than 30 seconds. This is an ideal feature for the elderly, handicapped, or disabled to signal for help without having to dial a number. You may override the predesignated number by immediately dialing another number before the 30 seconds is up . To change the predesignated number, you must call the telephone company.*

*Notes: Toll charges apply on long distance calls.

Distinctive Ringing (Teen Service) \$3.00/month

Distinctive Ringing allows you to have a second phone number with a single phone line. When called, this second phone number has its own unique ring. This feature is great for teenagers, roommates, or home-based businesses. Distinctive Ringing can help you create an individual identity. The unique ring can also help you identify incoming calls as to the type of call, or who it is for, before you answer. Distinctive Ringing gives you some of the benefits of a second line at a fraction of the cost. This feature works with Call Waiting by using a distinctive beep when it's a call from your list and even works with Caller ID.

Additional Services

Extension Ringing allows you to make calls to another extension on your line. A great feature for a boat dock, barn or shop. To use, simply dial your telephone number, listen for several beeps and hang up; the phone will ring at all extensions. When the phone stops ringing, pick up the receiver and talk. The person on the other extension answers, several beeps will alert them that someone on the same line is trying to call. The phone will stop ringing, pick up the receiver and talk. This feature will not work if a customer has voice mail service on the line.

Extra Listings Now everyone can maintain their own identity. Additional listings in the white pages of your local phone book are an inexpensive way to help you make a name for yourself. Perfect for teenagers, roommates or home-based businesses.

800 Service We have 800 services for both in and out of state use. For more information about our rates contact our business office.

Competitive Long Distance Services We have long distance services for both in and out of state use. For more information about our rate plans, contact our business office.

Non Listed Number & Non Published Number You can have your number non listed in the telephone directory, but it would still be available through directory assistance. With a non published number, your number is not listed in the telephone directory, and is not given out through directory assistance.

Additional Services

Second Line In this hectic world, a second telephone line may be a necessity. Use it exclusively for the children, as a dedicated fax/modem line, or as a separate home business line. Installing both lines at the same time can save on installation charges and you receive a separate telephone listing for each line.

Vacation Rate Preserve your current phone number at your vacation house when you leave for winter. You can ask for the Vacation Rate if you are going to be away for an extended time. You pay a reduced monthly rate while you're away and your phone number will remain the same. Your phone is not capable of making or receiving any calls.

Toll Restrictions

900# Call Block The improper use of 900# calls can do serious damage, financially and emotionally, especially in families with children. We can block calls to 900 toll numbers and protect your children against solicitation and you from unexpected charges.

I + Bulk Restriction This feature allows you to set your phone to either allow toll calls or not allow toll calls, like an on/off switch

Complete Toll Restriction No toll calls can be made. You can make 800# toll free calls. Use this feature when you are unable to control toll calls originating from your phone.

PIN Number Calling This feature allows toll calls to be made by using a four digit security code. Calls attempted without the personal identification number will be blocked.

Rushnet - Highspeed Internet

Rushnet is here to make your choice an easy one. Speed, access and convenience are just some of the advantages Rushnet offers you.

Res	<u>sidential</u>
\$40.95	Up to 5mbps*
\$55.95	10mbps*
\$70.95	20mbps*
\$100.95	50mbps*

<u>Busi</u>	<u>ness</u>
\$60.95	5mbps*
\$85.95	10mbps*
\$110.95	20mbps*
\$160.95	50mbps*

Installation \$49.95

24 Hour Internet Help Desk 1-800-824-7282

Before you call.....

Restart your computer and try connecting one more time. Many times restarting Windows will fix connectivity issues and other software and hardware problems.

Write down any error messages that you may be getting so the technician will ask you for your e-mail address for account verification.

^{*} Speeds not guaranteed. * All speeds not available in all areas.

^{*}View our network management or exceptable use policy at www.venturecomm.net

Additional Internet Features

Domain Hosting \$5.00/500MB	Domain Alias \$1.00
Domain Registration \$50.00	Static IP \$10.00
Additional F-Mail \$2.00	Additional Web Space \$5,00/10MB

Managed WIFI and Firewall

\$2.99 per month*

Simple to configure and operate. Make your home or office wireless.

Content Filtering

\$2.99 per month*

Create a specific list of websites that are allowed or blocked. Apply the list of websites to new devices connected to the network by default.

Time Blocking \$2.99 per month*

Specify periods of time for each device to have access to the internet.
Allow the amount of time per day each device can have access to the internet.

WEBSITE BUILDER

Building websites with Web Builder is simple – if you can browse, you can build. (Website increased to 500 mg.)

STARTER - \$1.95 per month
ADVANCED - \$4.95 per month

BASIC - \$3.95 per month EXPERT - \$8.95 per month

SIGN UP TODAY BY CALLING

800-824-7282



^{*}Managed Wifi is required to receive this product. Installation fees may apply.

important venture Telephone Numbers
Business Office 605-852-222
or 800-824-728
Directory Assistance
Repair Service
From Venture exchangesToll Free 61
or 888-200-058
For Underground Cable Location 800-781-747
24 Hour Digital TV & Internet Helpline 877-235-182
Other Important Numbers
Police
Fire
Rescue
Doctor



218 Commercial Ave, SE - Highmore SD 57345-0157 800-824-7282-605-852-2224 Fax: 605-852-2404