School will be in session soon, protect our children by driving safely at all times!



In Touch

August 2022 Volume 46 Number 505





Rushnet Enhancements **Improve Customer Experience!**

Many Venture Communications Rushnet Internet WiFi customers will be receiving service enhancements in August. The enhancements will keep Venture customers in a position ahead of WiFi Internet broadband demands. Venture's 100% fiber optic to the home network allows customers to have the best possible experience when utilizing the Venture WiFi Internet service.

All Venture customers will receive a service that is not less than 100 mbps upload and 100 mbps download speeds. Customers will also have a Venture WiFi router available to them as part of their service. By utilizing the Venture WiFi router customers receive the best possible experience with Venture's customer service support team.

In some cases, there may be a slight increase on the customer's bill while in most cases there will be little change or a decrease in the customer billing.

Venture's ultimate goal is to provide an exceptional customer experience for all of our customers. If you have questions regarding the implementation of the enhancements, please contact us by calling 605-852-2224 or emailing venture@venturecomm.net.



Mark Your Calendar!

Venture Communications will hold its 65th Annual Meeting of the Cooperative on Wednesday, September 21st at the Hyde County Memorial Auditorium. A noon meal will be served followed by the business meeting. Look for more details in the Annual Report which will be mailed to all members in early September.

The Venture Communications office will be **CLOSED** on Monday, September 5th, to observe Labor Day. Have a safe & enjoyable weekend!



Help for Those Who Are **Hearing or Speech Impaired:**

The Telecommunications Equipment Distribution Program (TED) for South Dakota, allows those who are deaf, hard of hearing, deaf-blind, and/or speech disabled to communicate effectively on the telephone by obtaining special equipment at little or no cost. To be eligible for the equipment, you must be a resident of South Dakota. You must also have difficulty communicating on the telephone because of a hearing or speech disability. You also need to have an existing telephone service in your home.

The TED Program stocks phones that offer speakerphone with volume adjustments, volume amplifier, and large visual display. They also provide oversized and lighted dial buttons, hearing aid compatible phones, visual ringer alert or adjustable loud ringer, sound frequency clarifying adjustment, and tone adjustment.

To apply, visit www.relaysd.com. Under the TED Program at the top is a section called TED Program Overview. There you can apply for a free or reduced phone, If you have questions or need help, call 711 or customer service assistance at 1-877-8950 (TTY/Voice).

August 2022 New Listing:

Gettysburg:











100% fiber and 100% committed to rural South Dakota

www.venturecomm.net

Multi-factor *Authentication* **Provides Security:**

Multi-factor authentication (MFA) provides an extra layer of security for your accounts, but it's important to think before you click. Cybercriminals can use an attack method called MFA prompt bombing to get around MFA protections and overwhelm you with prompt via email, text message, or phone call.

For example, cybercriminals may attempt to log into an account using your credentials. Then, they'll request a phone call MFA verification, which is sent to the phone number you use for MFA. Cybercriminals will often request these verifications late at night when you're asleep and unprepared. If you accept the phone call and press the button to verify your identity, you may grant the cybercriminals access to your account. Once the cybercriminals bypass your MFA, they can use your account to achieve their malicious goals.

Don't let MFA give you a false sense of security. Follow the tips below to stay safe from MFA prompt bombing scams:

- Never approve a MFA notification you didn't request. If you have a shared account, verify the MFA request with the other account holder before taking action.
- · If you receive an MFA notification you didn't request, immediately change your password for the associated account. You should also consider updating your passwords for any accounts that use the same credentials.
- · Create unique, strong passwords for each of your accounts. Without your password, it's difficult for cybercriminals to reach the MFA step of the login process.



equal opportunity provider and employer.

605-852-2224 ■ venture@venturecomm.net ■ www.venturecomm.net Office Hours: 8 a.m. - 5 p.m. Monday - Friday

