

VENTURE TV AGREEMENT

Below is a copy of the TV Agreement between Venture Communications and you as a subscriber.

- You agree that all equipment, including residential set top boxes, installed in or on your premises is the property of Venture Communications. You agree that you will not deliberately alter, temper with, or remove it and you will not deliberately alter, tamper with, or remove it, and you will exercise reasonable care to prevent damage or loss of the equipment. If the set top box is tampered with, lost, stolen, or not returned, you agree to pay Venture Communications up to \$150.00 in liquidated damages. You understand that the purchase and replacement of the batteries in the remote controls in the future will be the customers responsibility. You also agree to pay any unpaid balance due to Venture Communications, legal costs of collection, plus 1.5% interest per month.
- Upon termination of TV services, the residential set top boxes must be returned to Venture Communications in proper undamaged condition within 72 hours. To make arrangements to return the residential set top boxes, please call our office at 605-852-2224 or email us at venture@venturecomm.net
- Venture Communications TV utilizes the latest in emerging technologies. The customer should be advised that physical limitations such as distance, cable quality, and other factors may affect the customer's ability to receive all services.
- If a remote is lost or damaged, replacements can be purchased for \$14.00. Generic remotes will not work with this system. In the event that the remote is defective, Venture Communications will replace it free of charge up to 30 days after installation or purchase date.
- Residential customers requesting additional set top boxes in their home will pay a fee of \$9.50 per month. Television services available on the additional set top box will "mirror" the services purchased on the initial set top box.